

TAYSIDE CONTRACTS' JOB APPLICANT PRIVACY NOTICE

Your privacy and the protection of your personal information are very important to us and we are committed to compliance with data protection legislation. Our Job Applicant Privacy Notice explains what we do with your personal information, how we protect it and what your rights are.

Who we are

We are Tayside Contracts, a commercially based local authority trading organisation providing key front line services throughout the Tayside area of Scotland. Tayside Contracts' registered office is at 1 Soutar Street, Dundee, DD3 8SS.

We are a 'data controller' under Data Protection Legislation and our ICO registration number is Z7308719.

How to contact us

If you have any questions about our use of your personal information, or wish to exercise your rights which are detailed below, please contact us by post, email or phone:

By post: Tayside Contracts, 1 Soutar Street, Dundee, DD3 8SS

By email: GDPR@tayside-contracts.co.uk

By phone: 01382 812721

Why do we need your personal information and what information do we hold?

We need to process personal data relating to job applicants to ensure that we employ the most suitable employees to carry out our work and to ensure that we meet our legal and contractual responsibilities as an employer.

We collect a range of information about you as part of the recruitment process. This includes:

- your name, address and contact details, including email address and telephone number
- details of your qualifications, skills, experience and employment history
- where applicable, details of your driving licence information including your driving qualifications, driving licence number and any endorsements or disqualifications
- information about your current level of remuneration
- if you would like to be considered for a guaranteed interview as part of our Guaranteed Job Interview Scheme and what reasonable adjustments you require during the recruitment and selection process
- information about your entitlement to work in the UK
- equal opportunities monitoring information, including information about your ethnic origin, sexual orientation, health, and religion or belief.

We may also contact you to request your feedback about our recruitment process. We will never collect any unnecessary personal data from you and do not process your information in any way, other than as specified in this notice.

How do we collect this information?

The majority of information we collect comes directly from you when you register your interest in our job vacancies and complete an application. We also collect information from identity documents such as your passport, or through interviews or other forms of assessment. We may also require you to complete an Electronic Fair Processing Declaration to carry out a driving licence check.

We will also collect personal data about you from third parties, such as references provided in confidence by your former employers, information from employment background check providers and information from driving licence checks. We will seek information from third parties during the recruitment process only and will inform you that we are doing so.

Why we process your personal information (the legal basis)

We need to process your data to manage the recruitment process, assess and confirm your suitability for employment and decide whether or not we will offer you the job. These are all necessary for supporting your application to enter into a contract of employment with us and to ensure that we are complying with our legal obligations.

For example, we are required to check a successful applicant's eligibility to work in the UK before employment starts.

We may also process health information if you declare that you have a disability during the recruitment process to ensure that if you are applying for a position under the guaranteed job interview scheme and meet the essential criteria, you are invited to interview and thereafter any reasonable adjustments you require to participate in the selection process are considered and when reasonable are accommodated.

For some roles we are obliged to seek information about criminal convictions and offences. Where we process this information, we do so because it is necessary for us to carry out our legal obligations and exercise specific rights in relation to employment. We will not use this data for any purpose other than the recruitment exercise required for the post that you have applied for.

We may also need to process data to respond to and defend against legal claims.

We also process other special categories of data, such as legal sex, gender identity, age, ethnic origin, disability and health, sexual orientation and religion or belief for equality monitoring purposes and trend analysis. This information is only available to employees in our recruitment team. Any information you provide will be anonymised and used to produce, monitor and report on equality, diversity and inclusion statistics.

Profiling and automated decision making

We use cookies for those who access our website. We do not have any automated decision-making processes during recruitment and selection other than when a driving licence is an essential requirement. If you select that you do not have the required driving licence category, your application will not progress any further and you will receive an email to inform you of this.

Sharing your information

The personal information we hold about you will be shared internally for the purposes of the recruitment process and may be accessed, on a need to know basis, for example, by members of the Business Support team, HR team, managers involved in the recruitment process and the IT team.

Our hiring managers shortlist applications for interview and they are not provided with your name until you are invited to attend an interview.

We will share your data with third parties to assist in the decision-making process, prior to making you an unconditional offer of employment. This includes sharing your data with your former employers to obtain confidential references for you, sharing your data with Disclosure Scotland for the purpose of carrying out relevant employment background checks and sharing your data with Driver Hire Group Services Ltd for the purpose of requesting a driving licence check.

We may also share your data with external organisations such as our appointed Occupational Health provider to carry out pre-employment health checks where necessary or to Interpreter or Sign Language service providers if you state that you require assistance during the recruitment and selection process.

For executive recruitment, we may also share your data with Solace in Business and/or Dundee City Council. Solace and Dundee City Council are compliant with Data Protection Legislation, a copy of their privacy statements can be found [here](#) and [here](#).

Use of data processors

Data processors are third party suppliers who provide a service on our behalf that involves the processing of your personal data. We have contracts in place with our data processors. This means that they must not do anything with your personal information unless we have instructed them to do so. They will not share your personal information with any organisation apart from us. They will hold it securely and retain it for the period we instruct. We use the following data processors:

Tay Fusion is a web development company who is responsible for designing and maintaining Tayside Contracts website. Tay Fusion also maintain the database where personal data was stored for all job applications submitted until 3 January 2025, data for successful candidates was transferred to Tayside Contracts HR systems. Tay Fusion is compliant with Data Protection Legislation, a copy of their privacy statement can be found [here](#).

With effect from 8 January 2025, Eploy are the new provider of Tayside Contracts recruitment system. The information you provide during the recruitment process is held securely on this system and data for successful candidates is transferred to Tayside Contracts HR systems. Eploy is compliant with Data Protection Legislation, a copy of their privacy statement can be found [here](#).

Resourcelink HR and Snowdrop are Tayside Contracts HR software systems and are provided by Zellis and Sage respectively, if you are the successful candidate, the information provided by you is transferred from the application process to the HR systems.

Driver Hire Group Services Ltd is the data processor we use to perform driving licence checks if driving is a specific requirement of the job you are applying for. Driver Hire Group Services Ltd work under contract with DVLA and under this agreement cannot use any information that they hold for any other purpose other than reporting on driver licence verification. Driver Hire Group Services is compliant with Data Protection Legislation, further information on how they handle your data can be found [here](#).

Where do we store and protect your information?

We store the vast majority of the successful candidate's information on our HR systems which we use for maintaining all employment related data. We also use these systems to produce employment related reports.

Access to the HR systems is restricted to only those within the organisation who require it to carry out their roles. Access levels are also restricted depending on the level of authority required.

We will not transfer your data outside the European Economic Area and will ensure the data we hold is kept safe and secure. The physical documents containing your personal data will only be accessed by the necessary employees involved in the recruitment and selection process and will be stored in lockable facilities. The information held electronically is protected by strict access permissions, encryption and is bound by the terms of [Tayside Contracts IT Security Policy](#).

If your application for employment is unsuccessful, your personal data will be held and securely deleted or destroyed in accordance with our HR Retention Schedule.

If your application for employment is successful, an HR record will be created where your personal data gathered during the recruitment process will be transferred to and retained during your employment. The periods for which your data will be held will be provided to you in our employee privacy notice.

We retain anonymised statistical information about all job applicants to help inform our recruitment activities, but individuals are not identifiable from that data.

What if you do not provide personal data?

You are under no statutory or contractual obligation to provide data to Tayside Contracts during the recruitment process. However, if you do not provide the information, we will be unable to progress your application for employment. You are under no obligation to provide information for equal opportunities monitoring purposes and there are no consequences for your application if you select the prefer not to say options.

For further information, please contact our Data Protection Lead using one of the contact methods above.

How long do we keep your data for?

Tayside Contracts' [Retention of HR Records Policy](#) details how long we retain the information we hold about you. If you are successful in your application for employment with us, your personal data is transferred on to our HR systems and retained in line with the retention schedule. If you are unsuccessful in your application for employment with us, your data will be held on file and securely deleted or destroyed in accordance with our HR Retention Schedule, however statistics will be retained, for example, responses to what attracted candidates to apply for the job role will be anonymised and retained.

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. We retain anonymised statistical information to help inform our work, but individuals cannot be identified from that data.

The destruction of confidential waste takes place regularly using shredders located on site or through a professional company who carry out this exercise on our behalf. Let's Talk Shred part of the Avena Group attend Tayside Contracts premises and remove confidential waste in secure packaging, provide a collection note followed by a certificate of destruction when the waste has been securely destroyed. The Avena Group is compliant with data protection legislation and a copy of their privacy notice can be found at www.avenagroup.co.uk/privacy-policy.

Your rights regarding the personal data we hold about you

Data protection legislation gives you certain rights in relation to your personal information.

You have a right to know what personal information we hold about you and to receive a copy of it, subject to some exemptions, by making a 'subject access request'. We try to be as open as we can be in terms of giving people access to their personal information.

To find out more, please read our [Subject Access Request Procedure](#) which provides more information about this process and includes a form for you to complete and send to us, if you would like to make a subject access request.

You have the right to request the correction of incomplete or inaccurate data we hold about you

You have the right to object to Tayside Contracts using your information where we are relying on a legitimate interest (or those of a third party) and we would have to stop unless we have a sound overriding reason to continue.

Erasure, restriction and portability

In specific circumstances, you have the right to have your personal data deleted, to put limits on what Tayside Contracts may do with it or to receive a copy in machine-readable form to take to another organisation.

There are also specific legal rights relating to automated decision making however Tayside Contracts automated decision making is limited to the extent that an automated decision is only made when an applicant selects that they do not have the driving licence category that is essential for the job role the applicant has applied for.

You can exercise any of these rights by using the contact information at the top of this document.

For more information on your rights under data protection legislation see www.ico.org.uk/for-the-public/.

Complaints or queries about how we process your personal information

If you have any complaints or queries about how we process your personal information please contact us using one of the methods detailed above.

We try to meet the highest standards when collecting and using personal information. For this reason, we take any complaints we receive about this very seriously. We encourage people to bring it to our attention if they think that our collection or use of information is unfair, misleading or inappropriate. We would also welcome any suggestions for improving our procedures.

If you are dissatisfied with our response to a complaint you send us, or have any concerns about our handling of your personal data, you can complain to the Information Commissioner's Office by using the details below:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Online: www.ico.org.uk/concerns/handling/

Changes to our Job Applicant Privacy Notice

We keep our Job Applicant Privacy Notice under regular review and we will place any updates on this web page. This notice was last updated on 30 July 2025.